



International
Energy Agency

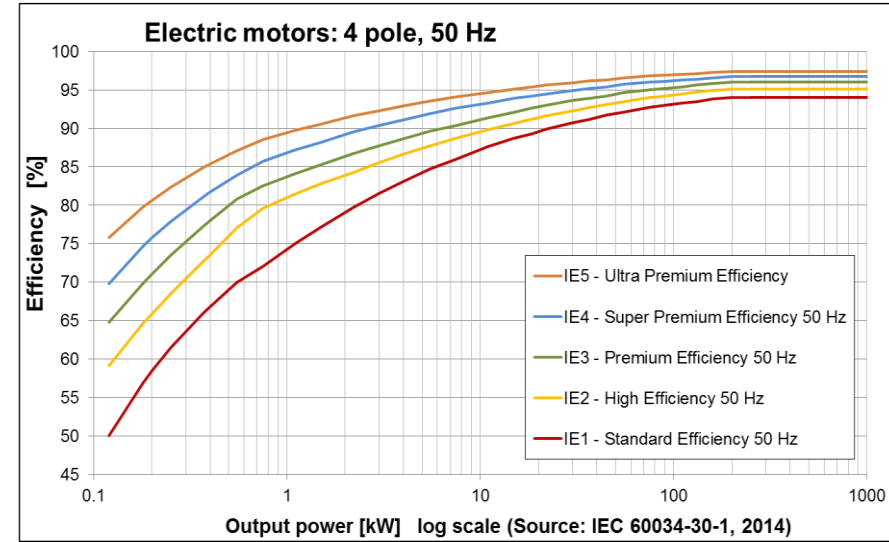
Secure • Sustainable • Together

Workshop on influencing behaviour and decision-making in businesses and other organisations towards increased energy efficiency

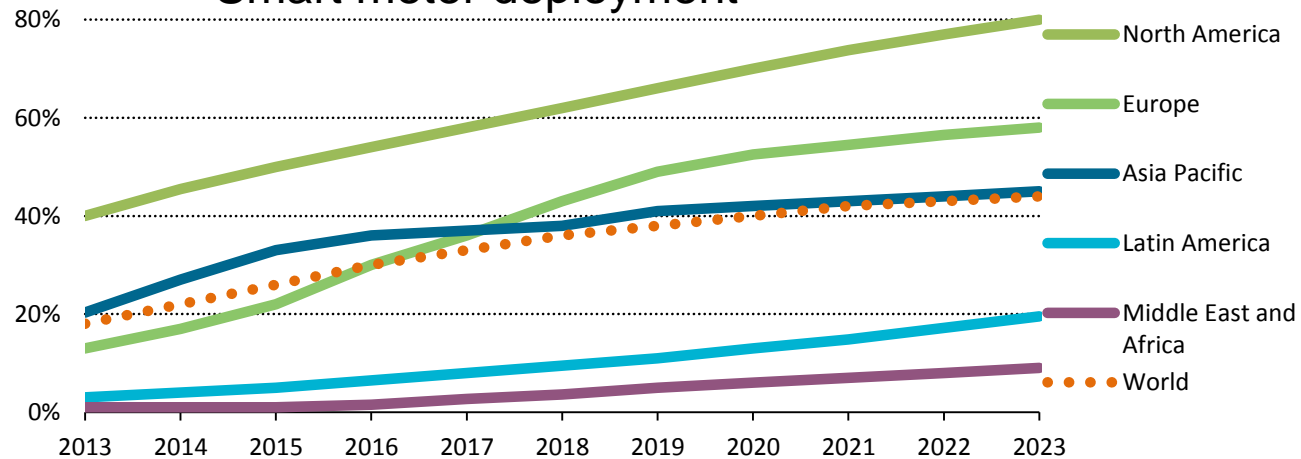
www.iea.org

Vida Rozite
Energy Efficiency Unit

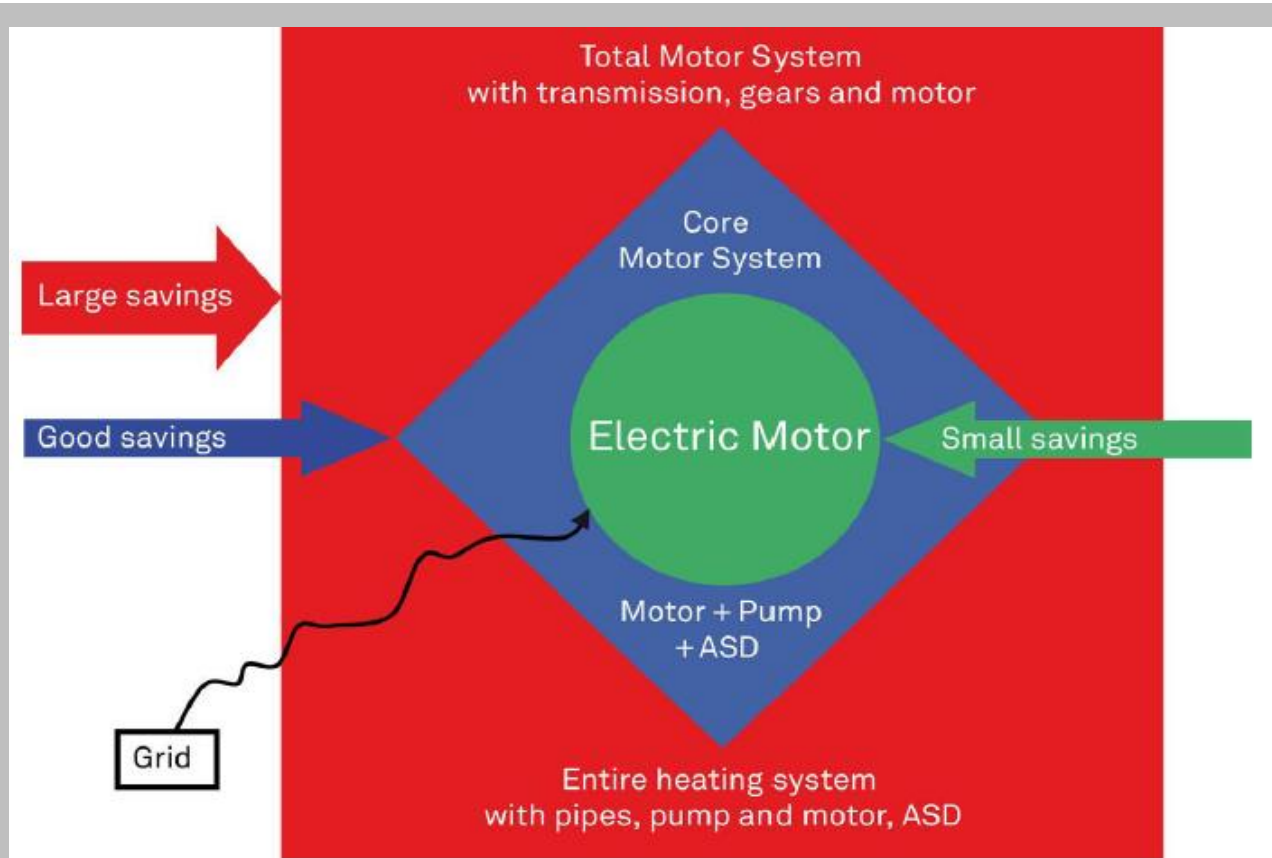
We tend to focus on technologies



Smart meter deployment



For example motor systems



- **Turning the system off when not needed**
- **Redesigning processes and not needing the motor system**

Why is IEA focusing on behaviour?

- **Untapped potentials, fragmented knowledge**
- **Contribute to the generation of new knowledge on energy efficiency**
- **Create networks and forums to share best practices and knowledge**
- **Provide policy guidance**
- **Contribute to improving the effectiveness of policies**
- **Contribute to improving energy efficiency implementation**

Our workstream on behaviour

Part of a broader work stream

- Residential workshop
- **Business and organisation workshop**
- Transport workshop (2016)

Builds on previous work

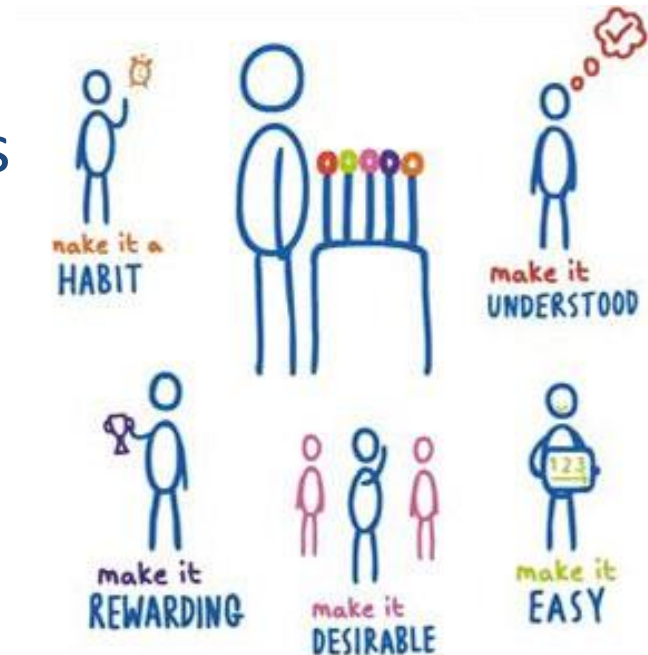
- Policy Pathway on energy management
- Policy Pathway on SMEs
- Multiple benefits

Workshop objectives

- **Share experiences, ideas, practices**
- **Cross fertilisation of ideas**
- **Cross disciplinary dialogue**
- **Extract core issues**
- **Bring together theory and practice**
- **Understand what works and what doesn't**
- **Identify gaps**
- **Get ideas on next steps**

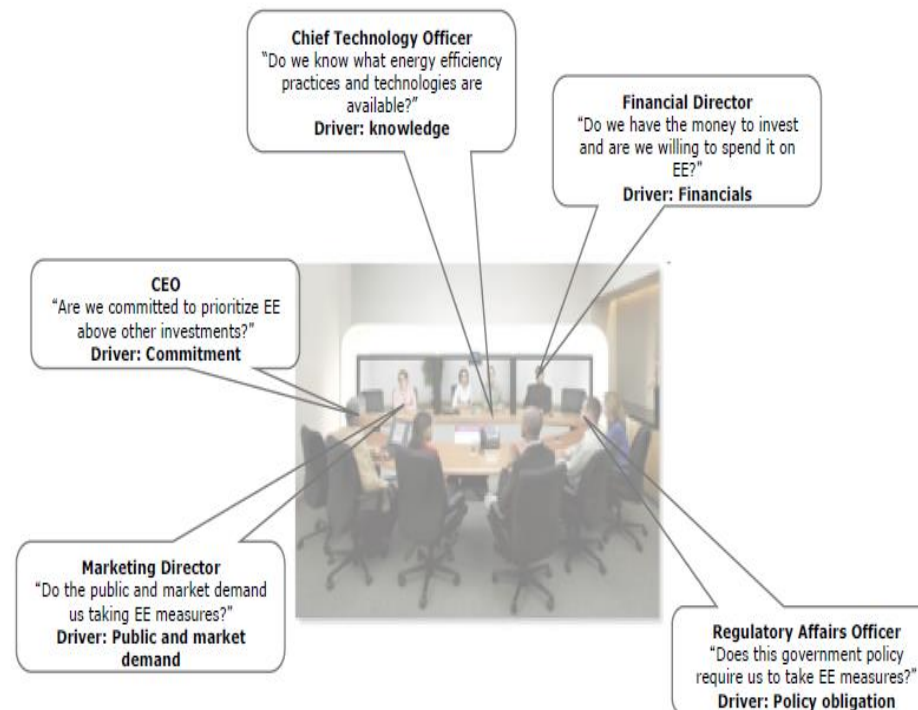
Session 1 – Theoretical framework

- Different perspectives
- Insights from research community
 - Need to understand organisations
 - Need to understand context
 - Place in the energy system
 - Cognitive, social, cultural drivers



Session 2 – Experiences from programmes or interventions

- Awareness
- Importance of senior management
- Internal decision process
- Timing
- Investment framework
- Investment principles



Session 3 – Decision making and behaviour

- **Changing context – more strategic**
- **Need for new business models and tools**
- **Need for new methods of quantification**
- **Multiple benefits – business case**
- **Energy management**
- **Role of ESCOs**
- **Experiences from working with companies**
- **Cultural differences?**

Session 4 – Technologies

- **Metering – control & automation – systems**
- **Enabling integration of energy efficiency**
- **How do people and organisations use data?**
- **What kind of data do they need?**
- **The data rich and the data poor**
- **Using ICT to influence behaviour and decision making**

Session 5 – Energy efficient culture and mainstreaming

- What is energy efficient culture and how to spread it?
- Persistence of change
- How to develop new business models
- System changers, smart matchers, stealth changer...
- Energy performance contracts
- Increasing capacity for implementation
- Going even further

- **Key factors or issues to consider**
- **Ideas on how to target behaviour via policies or programmes**
- **Gaps**
- **A role for the IEA**
- **Ideas on next steps**

- Coffee breaks
- No cups in the room! 
- Large bags in the cloak room downstairs
- Lunch
- Dinner 19.30 
- Fire safety
- WiFi

USERNAME: DELEGATE
PASSWORD: meetings

